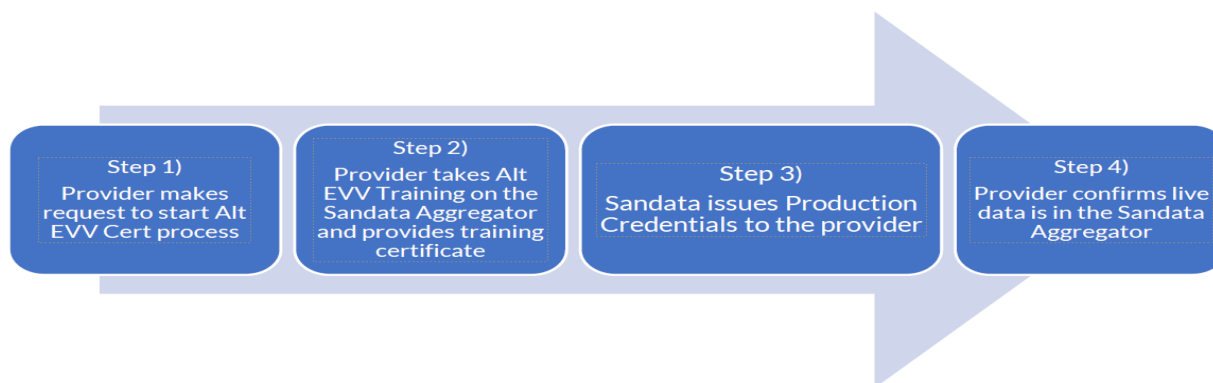**NOTICE 0821699**

DATE: August 26, 2021

TO: AAA Directors; PASSPORT Site Directors; Provider Relations Directors

FROM: Karen Boester, Interim Chief, Division for Community Living

RE: Electronic Visit Verification (EVV)

CONTACT: Timothy Leonard   614/940-2663   email: tleonard@age.ohio.gov

The purpose of this notice is a request to publish information regarding EVV on each PAA's website regarding alternate EVV systems and trainings being provided by the Ohio Department of Medicaid and Sandata Technologies.

Alternative EVV Certification Process Changes

In response to stakeholder feedback, starting Sept. 15, the Alternate (Alt) EVV Certification process in Ohio will change from requiring each vendor and provider to pass certification to only requiring new vendors to pass certification. With this change, when vendors successfully complete Alt EVV testing with Sandata and their demonstrations with ODM, providers have the option to skip the Sandata testing process and receive production credentials to start sending in visits to the Sandata Aggregator.

Beginning Sept. 15, the Alt EVV Certification process for agency providers whose vendors are already certified in Ohio will adopt the following steps:

Step 1) Provider makes request to start Alt EVV Cert process

Step 2) Provider takes Alt EVV Training on the Sandata Aggregator and provides training certificate

Step 3) Sandata issues Production Credentials to the provider

Step 4) Provider confirms live data is in the Sandata Aggregator

Fostering sound public policy, research, and initiatives that benefit older Ohioans.

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This change is a direct result of feedback received from the Alt EVV Stakeholder Small Group. The modification removes several steps currently required by every provider and vendor combination to receive certification. Your feedback challenged Ohio Medicaid to reduce:
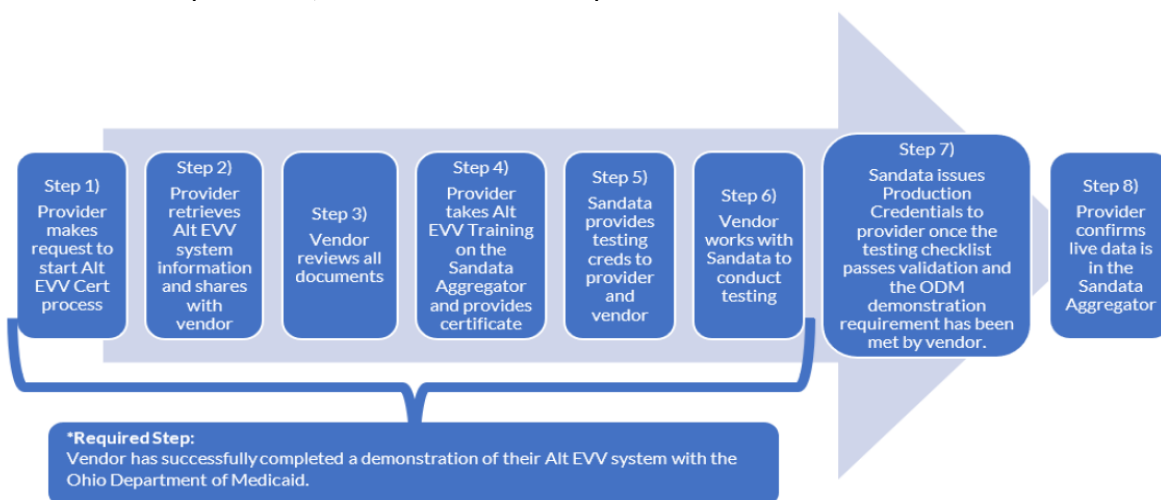
•   Redundancies related to provider/vendor testing.
•   Administrative burden to providers and vendors.
•   Confusion in current complex process.
•   Provider frustration with process and technical requirements.
•   Time taken away from direct care to the individual.

Below are key things to know with this change:

Every agency provider who intends to use an Alt EVV vendor will continue to initiate the Alt EVV Certification process with Sandata.

- Every agency provider who initiates the Alt EVV Certification process will continue to take required training on the Sandata Aggregator and provide a completion training certificate to Sandata.

- Providers no longer have to complete the required Demo Request Form. Only vendors will complete the demonstration requirement with ODM – and only if they have not already done so. Providers are encouraged to continue to participate in demonstrations voluntarily if they choose.

- Providers are to copy their vendor contacts into their Alt EVV communication with Sandata, so that all parties are aware of progress throughout the certification process.

- Provider/vendor-specific testing will still be supported by Sandata if providers chose to do so, even for vendors already certified by Ohio.

Providers using an Alt EVV vendor who haven't completed Sandata testing, or their ODM demonstration requirement, should follow the steps below:

Step 1) Provider makes request to start Alt EVV Cert process

Step 2) Provider retrieves Alt EVV system information and shares with vendor

Step 3) Vendor reviews all documents

Step 4) Provider takes Alt EVV Training on the Sandata Aggregator and provides certificate

Step 5) Sandata provides testing creds to provider and vendor

Step 6) Vendor works with Sandata to conduct testing

Step 7) Sandata issues Production Credentials to provider once the testing checklist passes validation and the ODM demonstration requirement has been met by vendor.

Step 8) Provider confirms live data is in the Sandata Aggregator

*Required Step: Vendor has successfully completed a demonstration of their Alt EVV system with the Ohio Department of Medicaid.

Additional details will be shared on the ODM website's Alt EVV webpage closer to Sept. 15. . Providers or vendors may still reach out to the OHAltEVV@sandata.com with any questions regarding Alt EVV, or to work through the certification process. If you have any questions regarding this change, please reach out to the ODM EVV Team at ODMEVV@sandata.com.

Additionally, Ohio Medicaid's September EVV Webinars will cover the **new** Alt EVV Certification Process. Participants can ask questions and gain a better understanding of the change. To register for one of the September EVV Webinars, click on the date/time that best works for you:

Date	Time	Registration Link
Sept. 7, 2021	1:30-3 p.m.	https://register.gotowebinar.com/register/635540852298129614 3
Sept. 16, 2021	1:30-3 p.m.	https://register.gotowebinar.com/register/5772350700889651470
Sept. 23, 2021	9:30-11 a.m.	https://register.gotowebinar.com/register/1239485372522703886